

# INNOWOOD

## PLUS Series Product Schedule

*InnoClad • InnoScreen • InnoCeil • InnoShade*

|                   |                                           |
|-------------------|-------------------------------------------|
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| Warranty Provider | INNOWOOD GLOBAL PTY LTD   ACN 682 880 182 |

### Read with the Master Warranty

This Product Schedule forms part of the PLUS Series Product Warranty Pack and must be read with IW-MW-001 — INNOWOOD Customer Master Warranty. This Schedule states the PLUS Series coverage, Warranty Periods and product-specific conditions.

### Warranty Provider and First Point of Contact

INNOWOOD GLOBAL PTY LTD is the Warranty Provider under this Product Warranty Pack. The Supplying Entity identified as the seller on the customer's invoice or other authorised sales documentation is the customer's first point of contact for after-sales service and Warranty Claims and administers the claim in accordance with the Master Warranty.

## 1. Products and Approved Applications

### 1.1 Covered Products

This Product Schedule applies only to a Product that is identified as an INNOWOOD PLUS Series Product in the customer's invoice or other authorised sales documentation.

This Product Schedule does not apply to a decking product or any Product expressly covered by another INNOWOOD Product Schedule.

### 1.2 Approved Exterior Applications

In this Product Schedule, Approved Exterior Application means an Approved Application under the Master Warranty consisting of one of the following exterior architectural applications, provided that the relevant Product and application are permitted by the Applicable Product Documentation:

- (a) InnoClad — exterior cladding applications;
- (b) InnoScreen — exterior screening applications;
- (c) InnoCeil — exterior ceiling and soffit applications; or
- (d) InnoShade — exterior shading applications.

Any application not permitted by the Applicable Product Documentation is not an Approved Exterior Application under this Product Schedule. Further application limits are set out in Clauses 5.3 and 5.4.

### 1.3 Product Description

PLUS Series Products are engineered PVC and wood composite architectural products intended for approved exterior applications and have an exposed ASA co-extruded surface layer.

## 1.4 Scope of Coverage

Coverage under this Product Schedule applies only to:

- (a) the covered PLUS Series Product; and
- (b) any Installation Accessories expressly covered under Clause 3.3.

Unless expressly stated otherwise in this Product Schedule, coverage does not extend to project design, installation workmanship, supporting construction, substrates, framing, waterproofing, drainage, ventilation, cavity construction, sealants or Third-Party Products.

## 2. PLUS Series Product Documentation

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The Applicable Product Documentation for PLUS Series Products includes, as applicable, the relevant installation manual or guidelines, Care and Maintenance Guide, technical data sheets, product specifications, fixing details, standard details, technical bulletins and approved project-specific written requirements.

Those documents apply in accordance with Clause 1.3 of the Master Warranty. The eligibility, compliance and causation provisions in Clause 5 of the Master Warranty also apply.

## 3. PLUS Series Warranty Coverage

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### 3.1 Product Integrity Limited Warranty

Subject to the Master Warranty and this Product Schedule, the Warranty Provider warrants that, during the applicable Warranty Period, the covered PLUS Series Product will remain free from a Manufacturing Defect that materially impairs its physical integrity or intended function and causes:

- cracking or splitting;
- rotting, splintering or material breakdown; or
- moisture-related material deterioration occurring under normal conditions within an Approved Exterior Application.

A crack, mark, distortion, colour variation or other observable condition does not, by itself, establish a Manufacturing Defect. The reported condition must satisfy the requirements of this Clause 3.1 and be assessed in accordance with the Master Warranty.

Normal ageing, weathering, fair wear and tear, reasonable product variation and the expected characteristics described in Clause 5 are not covered under this Clause 3.1.

### 3.2 Surface Finish and Aesthetic Limited Warranty

Subject to the Master Warranty and this Product Schedule, the Warranty Provider warrants that, during the applicable Warranty Period, the original exposed ASA co-extruded surface will remain free from a Manufacturing Defect that causes peeling, blistering, flaking, abnormal discolouration, excessive fading or localised spotting.

For this Product Schedule, excessive colour change means  $\Delta E^*_{ab} > 6$ , determined in accordance with ASTM D2244 relative to a verified production reference sample or production colour record.

The colour change is covered only where it is determined to have resulted from a Manufacturing Defect and not from normal ageing, weathering, exposure conditions, cleaning, maintenance or another external cause.

Coverage under this Clause 3.2 applies only to the original exposed ASA co-extruded surface in an Approved Exterior Application. It does not apply to cut edges, concealed or non-ASA surfaces, field-applied paint or touch-up, third-

party coatings, sealants or Installation Accessories. The characteristics, application limits and exclusions in Clauses 5 and 6 also apply.

### 3.3 Installation Accessories

Installation Accessories supplied by the Supplying Entity, identified in the customer's invoice or other authorised sales documentation and expressly covered by this Product Schedule are warranted to be free from defects in materials or manufacture for the one-year Warranty Period stated in Clause 4, commencing in accordance with Clause 4.3 of the Master Warranty.

This coverage does not apply to failure, damage or deterioration caused or materially contributed to by corrosion, staining, loosening, movement, incorrect installation, unsuitable substrates, over-tightening, impact, chemical exposure, interaction with dissimilar materials, failure of surrounding construction or failure of a Third-Party Product.

## 4. Warranty Periods

| Coverage Category                | Product Integrity Limited Warranty | Surface Finish and Aesthetic Limited Warranty |
|----------------------------------|------------------------------------|-----------------------------------------------|
| Residential Exterior Application | 15 years                           | 10 years                                      |
| Commercial Exterior Application  | 15 years                           | 10 years                                      |
| Installation Accessories         | 1 year                             | Not applicable                                |

Each Warranty Period commences in accordance with Clause 4.3 of the Master Warranty.

Coverage applies only while the Product remains installed and used within its Approved Exterior Application and otherwise complies with the Master Warranty and this Product Schedule.

A **Residential Exterior Application** means an Approved Exterior Application installed exclusively for a private dwelling, individual apartment or townhouse and intended for normal private residential use.

A **Commercial Exterior Application** means an Approved Exterior Application associated with a commercial, retail, office, hospitality, education, healthcare, public or institutional environment. It also includes apartment building façades, residential common areas, communal facilities, short-stay accommodation and other areas subject to public, shared or higher-frequency use, unless expressly classified otherwise in writing by INNOWOOD GLOBAL PTY LTD or its authorised warranty administrator.

The remaining contractual Warranty for a Residential Exterior Application may be transferred once in accordance with Clause 9 of the Master Warranty.

## 5. PLUS Series Characteristics and Application Limits

### 5.1 Colour and Surface Appearance

The product variation and visual matching provisions in Clause 6.2 of the Master Warranty apply.

Reasonable variation may occur between PLUS Series Products and production batches in colour, tone, grain, texture, gloss and overall surface appearance. Samples, photographs, brochures, display boards and digital images are indicative only.

PLUS Series Products are not warranted to remain completely unchanged in colour or appearance, or to be fade-proof, stain-proof or scratch-proof. A colour or surface condition is covered under Clause 3.2 only where it satisfies the coverage requirements of that clause and results from a Manufacturing Defect.

## 5.2 Normal Weathering and ASA Surface

The normal ageing provisions in Clause 6.1 of the Master Warranty apply. The ASA co-extruded surface and Product may undergo reasonable weathering and changes in colour, tone, gloss, texture and surface appearance over time.

A colour change that does not exceed the applicable express performance criterion in Clause 3.2 does not, by itself, constitute a Manufacturing Defect.

Mould, mildew, algae, dirt, pollen and other surface deposits may accumulate where environmental, exposure or maintenance conditions allow. Such accumulation is generally an environmental or maintenance condition and does not, by itself, constitute a Manufacturing Defect. The Product must be cleaned and maintained in accordance with the applicable Care and Maintenance Guide.

## 5.3 Exterior Application Limits

Unless expressly approved in writing, an Approved Exterior Application does not include:

- structural or load-bearing use;
- decking or pedestrian traffic surfaces;
- continuous water immersion;
- direct ground contact;
- applications that allow water to pond or remain trapped; or
- any other application outside the Applicable Product Documentation.

The description of a location or application as “exterior” does not, by itself, establish that it is approved. The Product must be suitable for the actual exposure, environment, use and Site Conditions.

## 5.4 High-Exposure Environments

Coastal, marine, poolside, spa, chemically treated, corrosive or other high-exposure environments may require express project-specific written approval, compatible fixings and accessories, appropriate detailing and additional cleaning and maintenance.

Environmental staining, surface deposits, corrosion of exposed metal components or other effects arising from those conditions do not, by themselves, constitute a Manufacturing Defect in the PLUS Series Product. Coverage applies only where the reported condition satisfies the requirements of Clause 3 and is not caused or materially contributed to by an excluded environmental, installation or maintenance condition.

# 6. PLUS Series-Specific Exclusions

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The general exclusions in Clause 6 of the Master Warranty apply. In addition, this Product Schedule does not cover:

- use outside an Approved Exterior Application, including use contrary to any requirement or limitation in Clauses 5.3 or 5.4;
- normal weathering and surface wear consistent with the expected product characteristics, including changes in colour, tone, gloss, texture or appearance that do not exceed an applicable express performance criterion;
- abrasion, scratches, scuffs, dents, impact, staining, contamination, or damage caused by unsuitable cleaning products or methods;
- damage or deterioration caused by excessive, concentrated or reflected heat, trapped moisture, inadequate drainage or ventilation, corrosive exposure or unsuitable Site Conditions; or

- damage, deterioration or changes in appearance caused by field-applied paint, coatings, sealants or other surface treatments not applied during manufacture.

The causation principles in Clauses 5.3 and 6.4 of the Master Warranty apply to these exclusions.

## 7. Warranty Claims and Responses

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A Warranty Claim must be submitted in accordance with Clause 7 of the Master Warranty. The Claimant must provide the information and supporting evidence reasonably required under the Master Warranty.

If a Warranty Claim is accepted, any Warranty Response will be determined in accordance with Clause 8 of the Master Warranty, this Product Schedule and Applicable Law.

Repair or replacement applies only to the affected Product or component. Any replacement or substitute Product is subject to the product variation and visual matching provisions in Clause 5.1 of this Product Schedule and Clause 6.2 of the Master Warranty.

## 8. Australian Consumer Law

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The Australian Consumer Law provisions, including the mandatory statement, in Clause 10 of the Master Warranty apply to this Product Schedule.