

CARE & MAINTENANCE GUIDE



FOR MORE INFORMATION, PLEASE VISIT INNOWOOD AT
WWW.INNOWOOD.COM

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CARE & MAINTENANCE GUIDE

INNOWOOD is a low-maintenance material that only requires simple care & maintenance to ensure lasting appearance and integrity.

We recommend performing periodical maintenance in order to prolong the life of INNOWOOD product coating. Performing regular simple cleaning and rinsing off the product with a standard water hose to remove surface dirt will ensure the best coating performance and appearance. Do not use abrasive substances or chemicals such as sugar soap and synthetic thinners to clean the surface and do not use pressure cleaners. To determine if recoating is required, a maintenance inspection is recommended every 12 months for Cladding, Ceiling and Screening products and every 6 months is recommended for Decking due to foot traffic and wear.

FACTORY PRECOATING

To prolong the effects of fading, INNOWOOD is supplied factory precoated. However, no matter what kind of coating is used, after years of sunlight and different levels of ultraviolet exposure, the products will still gradually fade to different levels.

The degree of discoloration of the coating can also be caused by other reasons, such as the close reflection from a reflective surface like a metal material or glass onto the INNOWOOD surface. Situations such as these can also adversely affect the colour retention performance of INNOWOOD products and can accelerate the change of product colour to varying degrees, like places with severe air pollution, excessive dust accumulation or stains can also affect the durability of the coating.

The weather resistance of precoated products depend on the following factors:

- Amount of direct or reflected sunlight
- Precipitation, debris, pollution and dust
- Wear and tear
- Foot traffic for decking

RECOATING

If the surface of the INNOWOOD colour begins to show signs of severe discolouration or if there is a desire to change the colour tone then the colour can be restored and maintained by recoating according to the instructions specified in the INNOWOOD Recoating Procedure Guideline that is found on the INNOWOOD website.

Please bear in mind that quality and performance of recoated product is highly dependent on quality of application. Also, it needs to be understood that the recoating will differ from the factory precoat in both colour and finish.



NOTE:
INNOWOOD takes no responsibility for the damage if the recoating procedure guideline is not strictly followed.

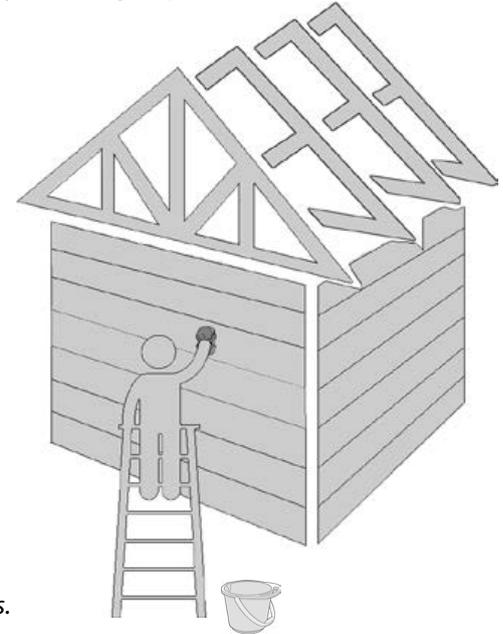
GENERAL CLEANING

We recommend performing periodical maintenance in order to prolong the life of INNOWOOD product coating. Performing regular simple cleaning and rinsing of the product with a standard water hose to remove surface dirt will ensure the best coating performance and appearance. Do not use abrasive substances or chemicals such as sugar soap and synthetic thinners to clean the surface and do not use pressure cleaners.

To determine if recoating is required, a maintenance inspection is recommended every 12 months for Cladding, Ceiling and Screening products and every 6 months is recommended for Decking due to foot traffic and wear.

Many stains from spills can be cleaned with warm water or soapy water by following steps below:

1. Immediately blot the stained area with a clean cloth and remove as much of the spill as possible.
2. Soak the stained area with warm water and blot up with a soft towel.
3. If the stain is still evident, mix a solution of mild dishwashing detergent and warm water.
4. Using a clean cloth or soft sponge, soak the soapy solution to the stain and allow to stand for 3 minutes.
5. Blot up the soapy solution with a clean cloth or sponge and then wash down with area with clean water.
6. Repeat if necessary.



NOTE: We do not recommend the use of pressure washers or bristled brushes.

ADDITIONAL NOTES FOR DECKING

As the INNOWOOD decking is a finished product, it must be protected from scratches and marks during and after installation and from any other site construction activity.

We recommend the following during construction where possible:

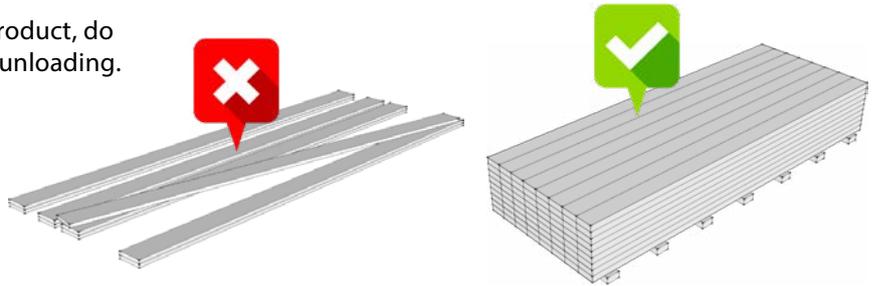
- All foot traffic is avoided or limited to only clean footwear that is free from abrasive objects such as dirt, sand, rocks, glass etc.
- If foot traffic cannot be avoided, then the deck should be swept clean to remove dirt and other abrasive material and a breathable membrane cover be placed over the deck but there must be adequate ventilation between the covering and decking. Do not completely seal the covering to the deck and if possible, the covering should be removed daily.
- Do not drag or place heavy items or construction materials on the deck.

We recommend the following during use:

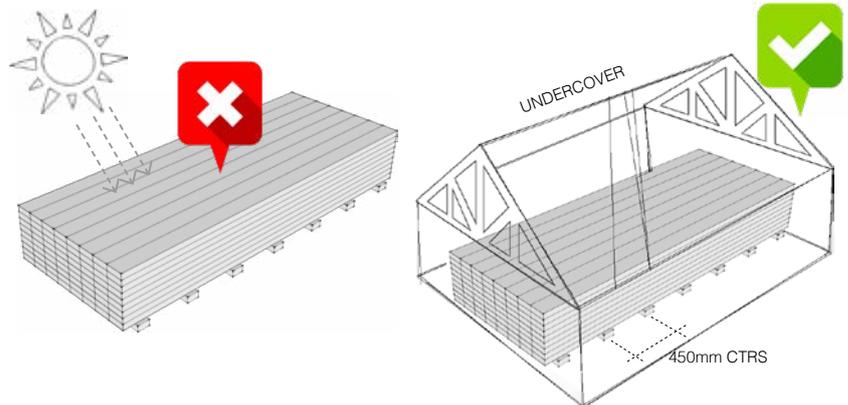
- Always protect the deck from furniture legs etc by using protective pads such as self-adhesive pads.
- Sweep regularly to remove dirt, sand and other abrasive materials.
- Beware of rocks or glass that can be lodged in the soles of shoes that can cause significant scratches.
- Never drag objects across the surface, always lift and set them back down.
- Hard plastic wheels on furniture or appliances can scratch if they are not pushed in the correct direction.

STORAGE AND HANDLING

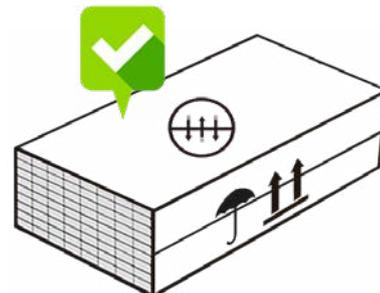
- INNOWOOD material is a finished product, do not dump or drop when loading or unloading.



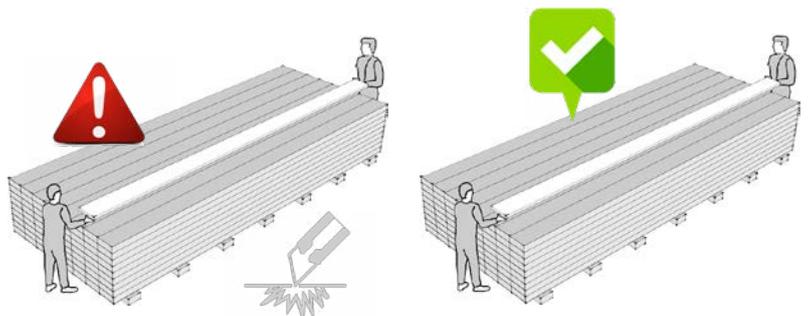
- INNOWOOD material should be stored undercover and protected from the elements (including direct sunlight and rain) until ready to install. Remove any plastic wrap including shrink wrap and store on a dry and flat surface supported at a maximum 450mm centres.



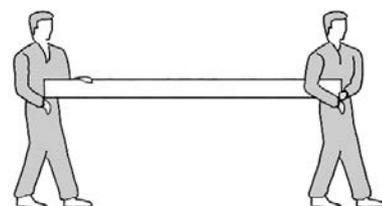
- INNOWOOD material should not be stored in the open or covered or wrapped with plastic. Use a breathable membrane to cover the boards.



- Always handle the INNOWOOD material with care. When handling or removing the boards from the packs, take care to avoid scratches, nicks and damage. Do not slide the boards against each other instead lift the boards apart before moving.



- If boards need to be moved individually, then the boards should be carried on their edge.



- When cutting, the sectional surface must be sealed with a layer of water based decking sealer before Installation.

